

NetSupport School 8.5

As an integral component of any training and tuition, IT infrastructure continues to play a critical role within all educational establishments.

Given the increasing investment into IT resources, implementing effective solutions to support the IT function and to ensure an optimum return is delivered from them, has become a primary objective.

NetSupport School is a class leading training software solution, providing teachers with the ability to interact with their students either individually, as a pre-defined group or to the overall class. Combining advanced multiple PC monitoring with an innovative customised test designer and the ability to create automated Lesson Plans, this latest version rises to the challenge and requirements of today's modern classroom.

Providing the very latest IT infrastructure is only half the equation. Ensuring it is used in the most effective way represents the other half. With NetSupport School, full application and internet control is offered as standard, allowing for individual or overall class restrictions to be applied whereby only approved websites are visited and appropriate applications are used. Combine this with the ability to blank the students screens and to simultaneously monitor all Student PCs either in thumbnail or full screen mode, complete Student attention and focus is encouraged at all times.

Recognising that Students work at different speeds, NetSupport School also embraces group work, enabling selected Students to be assigned as Group Leaders, where they temporarily act as the tutor within a group until such privileges are revoked. This is further complimented with the Group Chat function where a discussion box for selected Students is available, where comments can be posted together with the use of an interactive whiteboard for more effective demonstrations.

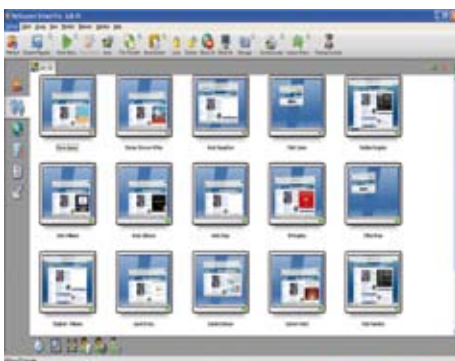
Available fully localised in English, German, French, Spanish, Italian, Brazilian Portuguese, Japanese and Arabic, NetSupport School is the proven solution for Computer Based Training and commands the widest installation base of any product of its kind.

NSS FEATURES:

- Control / Monitor Student PCs**
- Create Instant Student Surveys**
- Design and Send Custom Tests**
- Monitor / Restrict Application Usage**
- Monitor / Restrict Web Activity**
- Blank Student Screens**
- Show Your Screen To The Class**
- Conduct Class Forums With Group Chat**
- Display A Video To The Class**
- Co-browse the Internet**
- Interactive Whiteboard**



"Look no further if you want the perfect network training and teaching tool as NetSupport School is in a league of its own"
PC PRO



Thumbnail View: Monitor your Students screens.



Internet Control Module: Control and Monitor Internet usage.



Instant Survey: Create surveys and view the results.

Train

Use the Show feature to display your screen to individual or selected Students within the classroom. A full Student Testing Module is included as standard allowing a Tutor to design and customise tests comprising text, picture, audio and video questions. Enhanced Show Video feature and screen annotation capability provides the basis for full interactive training.

Monitor

Display up to 16 Student workstations simultaneously or cycle through any number of workstations using the advanced SCAN feature. Also, using the Monitor Mode feature, display a Thumbnail view of all your Student workstations. Identify active and background URLs on Student machines whilst using the Drag and Drop feature to add specified URLs to either an "Approved" or "Restricted" list.

Support

Use the full remote control and request help functionality to provide instant one-one Student support. Combine File Transfer, File Distribution & Power Management to offer a complete classroom management solution. The new Application & Web Management suites ensure the quality of Student attention is improved whilst enhancing the effectiveness of IT resources.

STUDENT REGISTER

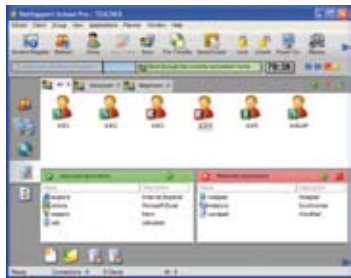
Replacing the "GetName" feature, Student Register allows the capturing of additional Student information. Having completed the "Class Details", including Teachers Name, Lesson Title and Room Number; the Tutor can select further information, which the attending Students must provide. This can include details such as First Name, Surname, Class Name and or Student ID. Two further optional customised fields are available also.



WEB CONTROL MODULE

Identify active and background URL's running on Student PCs. Drag & drop URLs into "Approved" or "Restricted" lists or choose "Thumbnail" view for the selection of websites using icons rather than actual URLs. Direct Students to a local webpage displaying "locked" information if attempting to open a restricted URL.

The Tutor can also open specified webpages on all Student workstations. A record is also kept of all Student internet activity for the duration of the lesson. Within v8, a further "Block All Internet Access" option has been added whereby a Tutor can quickly disable all access in a single action from within any area of NetSupport School.



APPLICATION CONTROL MODULE

Control and restrict the application usage of your Students. Identify both active and minimised applications, displaying the actual application icon next to each Student name. Drag and Drop applications into either an "Approved" or "Restricted" list. To ensure maximum Student attention, a specified application can be opened on all or selected Student PCs. A record of software / application usage is kept for the duration of the lesson.

The Tutor is also able to set specific application usage restrictions on a per Student basis together with the standard overall class restrictions.

LESSON TIMER

Countdown the class session with the lesson timer combined with all new custom alerts feature, e.g. 10 minutes until end of the lesson, save your work now". The countdown timer changes colour from Green to Amber to Red as the end of the lesson approaches.



CLASS WIZARD

Provides a single interface for a Tutor to specify the elements and features they wish to utilise within any given lesson, ensuring the complete range of functionality is available from a simple easily accessible single input dialogue.

REMOTE CONTROL

Watch, share or control the screen, keyboard and mouse of any student workstation irrespective of colour depth, resolution, network protocol or operating system at either end.

THUMBNAIL VIEW / MONITOR MODE

Display the Thumbnail view of all connected Student workstations. If there are a large number of Students within the class, it may be hard to identify activity on a specific screen. The new Auto Zoom feature now provides the Tutor with a larger version of any thumbnail when "moused over".

SCREEN CAPTURE

Capture a Students current screen content and save to a file for future reference. In addition, details for the machine name, current logged on user and date and time stamp are also recorded.

WHITEBOARD

Previously available from within the Multi-chat feature only, now included as a full screen standalone feature containing comprehensive annotation tools for screen highlighting.

SHOW VIDEO

By selecting Show Video, the Tutor is able to display a video to any selected Student workstations. The background of the Student screen is blanked and locked to ensure maximum attention and focus.

SAVE REPLAY

Save a copy of a presentation on each Student PC for future review.

CO-BROWSE

New to version 8.5 is a full internet Co-Browse feature. This allows a teacher to open selected websites and synchronize this with the browser on each student PC. As a teacher navigates across a website the Student PCs will follow, even scrolling down on a specific page in sequence with the Tutor.



Once the Tutor has opened the desired pages these can be left available to the Students as information Tabs, and they can be left to review the content without access to any additional websites.

FILE DISTRIBUTION

Distribute files and data from the tutor PC to multiple student workstations simultaneously with a minimum of keystrokes and effort.



FILE TRANSFER

Transfer and manipulate files between workstations using advanced "Drag and Drop" technology.



★ ★ ★ Easy Installation and Configuration
Implement in minutes with the user friendly installation program



GROUP LEADER

Recognising that Students work at different speeds, NetSupport School encourages group work where a nominated Student can be assigned Tutor rights and act as a Group Leader until such privileges are revoked.



"NSS won kudos for its ease of use and ability to give instructors central control of the computer lab." **Technology & Learning Award of Excellence Winner 2004**

RECORD AND REPLAY

Record all screen, keyboard and mouse activity taking place within a remote control session on a Student workstation including audio support enabling the Tutor to record examples which can be later replayed to the class. These example replay files can also be selected by the Student without intervention from the Tutor.

GROUP CHAT

Open a discussion box that all, or selected students can enter their comments in and that can be viewed by the rest of the class: Ideal for conducting class forums. During this Chat session, an interactive whiteboard is available to improve understanding.

MULTI-SCAN

With the multiple scan function, you can cycle through all connected Students, displaying up to 16 Student PCs simultaneously at pre-determined timed intervals.

POWER MANAGEMENT

If your workstation hardware and software supports it, you can use NetSupport to Power up /down the Student workstations over the LAN.

BLANK STUDENT SCREENS

If you want to make sure that the students are looking at you and not at their monitors, simply use the attention button to blank their screens. You can also lock their keyboards and mouse at the same time.

LAUNCH APPLICATIONS

Using a simple instruction, launch applications on the Student workstations directly from within the NetSupport Control Program.

ANNOTATE

While in Show, View or Exhibit mode, the Tutor is able to annotate the display with a range of highlighting tools enhancing presentation and understanding.

LESSON PLANS

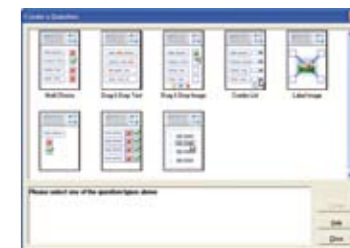
Provides the ability to create fully automated pre-defined lesson plans. Simply select the required elements from a pick list and drag onto the planner, specifying duration for each item. When running, a progress bar within the main Tutor console will advise the Tutor on the current activity and the time remaining for that specific element.



STUDENT TESTING

Design tests and examinations with the minimum of effort. NSS incorporates a full Test Designer allowing a Tutor to set customised tests including text, picture, audio and video questions.

Once the test has been completed, in the pre-set time by the specified Students, the results are automatically collated, marked and made available to the Tutor where individual results for each Student can be saved to file. To allow for content sharing between different classes, the ability to import or export questions is also included.



INSTANT SURVEYS

Whether your Students have understood the Class, by conducting an instant survey with the results to a customised question being displayed in real-time on the Tutor screen. The survey is automatically sent to all connected Students or selected individuals and allows for preset questions to be stored for later use. Students can then be grouped by survey results.



Applications

EXAMINATIONS

Use the Test Designer module to generate examinations including "multiple choice" & "complete the sentence" questions plus much more. See your Students answers in real time. Collate the results and print as reports.

NetSupport School also includes the Send Out / Collect In feature which allows the Tutor to prepare and distribute computer based training materials in advance of the class. Once the lesson is over, collect in the work automatically for later review and marking.

ONE ON ONE TRAINING

Work with individual students interactively without disturbing the rest of the class or leaving your desk.

COMPUTER BASED TRAINING

Use NetSupport School to set up the ideal Computer based Training Room without the need to install video splitters or other expensive hardware. Use the Show function to demonstrate software packages or any computer based training aid. Then sit back and watch while they work through exercises on their own workstations.

GROUP WORK

For greater flexibility when dealing with multiple Students, the Tutor can create defined groups of Students enabling tasks to be performed in a single action. The Tutor can also nominate selected Students to act as Group Leaders, making instructional tools such as Show and Chat available to them.

MONITORING

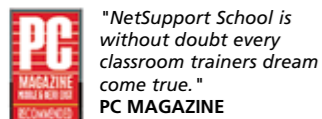
Keep a watchful eye on what the Students are using their PCs for and be in instant control if they are not keeping to the curriculum. Cycle through each student PC, one at a time or simultaneously, displaying their screen at the Tutor's PC.

SYSTEM REQUIREMENTS

IBM compatible 486 or higher with 4Mb RAM, 15Mb free disk space
NetSupport School runs on :
Win 95/8, Win NT, Win ME, Win2000, and Win XP.
IPX/SPX, NetBEUI and TCP/IP.

COMPONENTS SUPPLIED:

The "Tutor" is the PC that views/takes over a PC.
The "Student" is the PC that is viewed or taken over.
Synchronised Multimedia Player for WAV, MOV, AVI, MPG, etc. files



NetSupport DNA

For any organisation that depends on its IT assets, namely hardware and software, to remain competitive and efficient, it stands to reason that knowing exactly how many desktops it has and specifically which applications are in use, will be of critical importance.

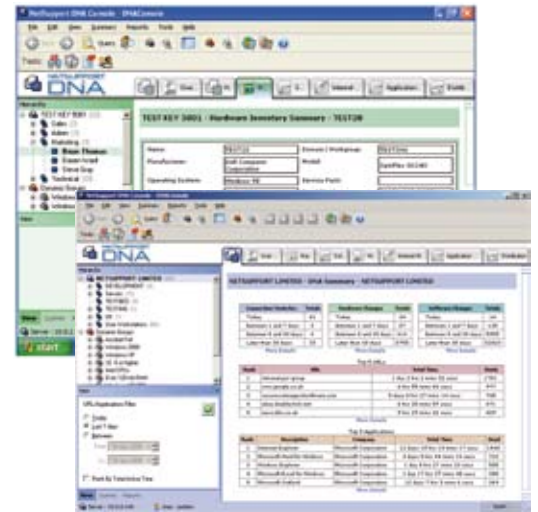
IT assets account for the largest proportion of the overall IT spend, therefore, ensuring they are properly managed and maintained becomes one of the highest priority corporate goals for any organisation where TCO (Total Cost of Ownership) is high on the agenda.

The annual cost of supporting this IT infrastructure can often result in costs spiralling out of control, where the initial purchase price of IT assets pales into insignificance. Understanding leasing arrangements and undertaking proactive asset management ensures compliance with software license agreements and makes budget forecasting more accurate. Knowing how many of your users are using a specific application at any given time will allow for both effective trimming of software budgets and a realistic prediction of future software investment.

Information is key. Without this, decisions on upgrades and the roll-out of new technology will not be taken from an entirely informed position.

Facilitating central management of your enterprise PCs in a secure, coordinated and efficient manner, NetSupport DNA combines powerful Hardware and Software Inventory with Software Distribution, Application and Internet Metering, Web Based Helpdesk and award winning Remote Control functionality.

Recognising that organisations have differing requirements, NetSupport DNA is available in a modular format, allowing you to pick and choose only those features that best meet the current needs of your organisation.



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|-----------------------------|------------------------------|
| HARDWARE INVENTORY | SOFTWARE DISTRIBUTION |
| SOFTWARE INVENTORY | ENTERPRISE REPORTING |
| APPLICATION METERING | WEB BASED HELPDESK* |
| INTERNET METERING | REMOTE CONTROL* |
| LICENCE MANAGEMENT | * Optional |



NetSupport Protect

NetSupport Protect is the number one choice for technology coordinators and IT administrators to protect Windows® operating systems and desktops from unwanted or malicious changes.

NetSupport Protect provides a secure, reliable and productive computer environment ideal for shared use systems and the classroom. With its extensive list of security features and intuitive format, administrators can use NetSupport Protect to guarantee that users are getting the most beneficial use of their computer learning experience.

NetSupport Protect prevents users from deleting critical files and applications, making unauthorised changes to the desktop, saving unwanted programs and corrupting the operating system. With NetSupport Protect, you can feel confident that unauthorised changes to a system, whether accidental or malicious, won't become an issue or impact on the productivity of your computer systems.

NetSupport Protect provides a proactive, rather than reactive solution to the challenges faced. The philosophy of the product is to prevent changes to the desktop environment and avoid the need to rely on "repair" based solutions that are more costly and have a greater maintenance overhead.

Using NetSupport Protect, IT staff can create a secure desktop environment where system configuration and access from external sources are protected, where users can use available applications but are shielded from system resources and the temptation of investigating the workings of the desktop.

Available fully localised in English, German, French, Spanish and Italian, NetSupport Protect is the perfect solution for protecting your technology investment.

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| PROTECT FILES AND FOLDERS | LOCK SPECIFIED APPLICATIONS |
| PREVENT DELETE AND RENAME | CONTROL NETWORK ACCESS |
| HIDE FILES AND FOLDERS | PREVENT FILE CREATION BY TYPE |
| RESTRICT CHANGES TO THE DESKTOP | CONTROL INTERNET DOWNLOADS |
| LOCK CONTROL PANELS AND TOOLS | PROTECT THE OS AND SYSTEM SETTINGS |

NETSUPPORT Protect

